



Christopher H.A. Bell
MBA, PGCE, B.Sc
APT Response Ltd
9, Chalfield Close
Wistaston
CREWE CW2 6TJ

Tel: 01270 665914

Mobile: 07970 662270

Email: chris@apt-response.co.uk

SUMMARY

APT Response Ltd provides project and programme management expertise to both public and private sector organisations on a contract or consultancy basis.

PROFILE

I specialise in project, programme, stakeholder and business change management and have recent experience of working on projects for the National Health Service, Connecting for Health and the government-led Education & Skills sector. These projects have, typically, ranged in value from several hundred thousand pounds to multi-million pound initiatives involving either small teams or groups of 50 or more people. I am comfortable working at all levels in an organisation up to and including Board level. My professional qualifications include PRINCE2 & MSP and an MBA (with distinction) from the University of Liverpool. Importantly, I am used to adapting to new situations and can “get up to speed” quickly to deliver value within relatively short time periods and make a real, positive, difference. This has been particularly important in my interim management roles.

PERSONAL SPECIALISMS

- The management of programmes, projects, stakeholders and risk
- Business Change Management

ADVISORY ROLE(S)

- Coach, consultant, facilitator, interim manager, project manager

INDUSTRY EXPERIENCE

- Governmental organisations such as the Home Office, National Health Service, Learndirect
- Top five business consultancy, the private sector
- Education, health, pharmaceuticals, software development
- Telecommunications, retail, engineering, manufacturing

ORGANISATION SIZE EXPERIENCE

Turnovers of £6m p.a. to several £billion, including Ufi (learndirect), The Home Office, The National Health Service, Accenture, Astra Zeneca plc, Cable & Wireless Communications plc, Somerfield Group, Courtaulds Coatings plc and Sunrise Medical plc.

QUALIFICATIONS & TRAINING

- Master of Business Administration (Distinction), University of Liverpool 2004 – 2006
- MSP Programme Management Methodology, SPOCE, Bournemouth 1995
- Prince2 Project Management Methodology, Cable & Wireless College, Coventry 1999
- Post Graduate Certificate in Education, University of Southampton 1982 – 1983
- B.Sc. Hons (Physics), University of Southampton 1979 1982

OVERSEAS EXPERIENCE

I have undertaken assignments in various countries in Europe and the USA.

CAREER SUMMARY

1. *VARIOUS “permanent position roles”*: 1985 to March 2002. DIRECTOR, PROFESSIONAL CONTRACTOR & CONSULTANT: APT Response Ltd. March 2002 to present date.

2. *PROJECT MANAGER*: Bury Primary Care Trust, December 2007 to current date

This project is to implement the Summary Care Record – a key element of the NHS Care Record Service – from a number of GP practices within the Primary Care Trusts in Bury onto the British Telecom N3 "Spine". Also in scope is the provision of the Summary Care Record Application at Accident & Emergency; walk in centres and out of hours services. This project involves the promotion of "HealthSpace"; a secure, on-line portal for the general public.

3. *PROJECT MANAGER*: Ufi (learndirect) April 2006 to December 2007

- Development of the "Life in the UK" examination system
- Migration of the Ufi learning support environment (LSE) to a new technical platform
- Delivery of time-critical changes to business systems as a result of a multi£ m change programme

4. *STAKEHOLDER MANAGER*: The Home Office, August 2005 to March 2006

This project implemented an EDRM (Electronic Document and Record Management) system to the Home Office.

- Implementation of a Stakeholder Management Strategy
- Coaching of Stakeholder Relationship Managers
- Management of risks & issues
- Interim deputy PMO Manager

5. *BUSINESS CHANGE & SENIOR PROJECT MANAGER*: Royal Liverpool & Broadgreen hospitals NHS Trust, December 2004 to July 2005

- Dual role of Business Change Manager and Senior Project Manager on the NHS Connecting for Health Programme (CfH)
- Business Change Management and Benefits Realisation
- Implementation of project management best practice and coaching of in-house project managers

6. *PROJECT CONSULTANT*: Accenture UK Ltd, January 2004 to October 2004

- PRINCE2 Project Management Methodology Consultancy to the Programme
- Consultancy for the implementation of MS Project Server 2003

7. *EARLY CAREER DETAILS*:

- Programme Portfolio Manager, Astra Zeneca plc
- Managing Consultant, Knowledge Management Software Plc
- Project Manager, Cable & Wireless Communications Plc
- Customer Service Director – Sunrise Medical Ltd
- Commercial/Operations Manager – Courtaulds Coatings Plc
- Junior Medical Laboratory Scientific Officer – Wessex Regional Blood Transfusion Service
- Laboratory Technician – Southampton General Hospital Nuclear Medicine Department