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SUMMARY

George guides his clients across 'stepping stones' to help them in changing their business processes

PROFILE

George is interested in both the 'Big Picture' and the little things that need a more detailed level of attention. He is open-minded and gets things done. He is professional, committed and self-motivated.

He is a highly experienced Management Consultant. Prior to setting up his own management consultancy over 10 years ago, George was a senior associate at Price Waterhouse Coopers. He has extensive experience in both the public and private sectors. Whilst George's recent assignments have focused upon preparing Business Cases for investment in products, services and people, and Post Implementation Reviews he has extensive experience in systems reviews, change management, tendering and product selection.

George regularly reviews books for the British Computer Society, and publishes his complimentary weekly "Stepping Stones" newsletters for Clients and Associates. His Clients have published their testimonials to his work on George's website.

PERSONAL SPECIALISMS

BUSINESS STRATEGY & PLANNING: Business Change Management, Business Reviews / Appraisals, Cost/Benefit Analysis, Supplier Relationship Management

INFORMATION & COMPUTING SYSTEMS: Change Control, Documentation Systems, Facilities Management, Outsourcing, IT/IS Strategy, Knowledge Management, Management Information Systems, Project Management, Release Management, Service Level Agreements, Systems Selection and Implementation, Systems Analysis and Design.

FINANCE & ACCOUNTING: Computerised Accounting, Credit Control.

ADVISORY ROLE(S)

Consultant, Facilitator, Project Manager, Researcher

INDUSTRY EXPERIENCE

NHS, Education, Central and Local Government, Development Agencies
Pharmaceuticals, Chemicals Manufacturing, Banking

ORGANISATION SIZE EXPERIENCE

Brunner Mond UK - GBP 20m turnover, 570 staff – purchased by Tata Chemicals in 2006
Astra Zeneca - USD 31.601 million turnover in 2008
Abbey National Bank - a former FTSE 100 company prior to takeover by Grupo Santander of Spain with 20,000 employees
Central & Local Government Bodies, Primary Care Trusts and Acute Hospitals – literally 1000s of NHS staff overall.

QUALIFICATIONS & TRAINING

New University of Ulster: Diploma Computer Studies
Various training courses including Systems Analysis, SSADM, DSDM, Process Consulting (PwC), Prince 2 Practitioner, ITIL v3 Foundation
Continuing CPD via Business Consultancy Network, BCS events, Training & Seminars

PROFESSIONAL MEMBERSHIPS

British Computer Society: MBCS CITP
Institute of Management Consultants: Member
Professional Contractors Group: Member

CAREER SUMMARY

1. George Williams Consulting Ltd - Date Established: February 2003

Management Consultancy

- Central and East Cheshire Primary Care Trust – Post Implementation Review of the migration of the COMWISE to the PARIS Child Health system across CEC and West Cheshire PCTs, conducted to Office of Government Commerce (OGC) guidelines. This involved an extensive interview programme, covering 30+ NHS stakeholders across Cheshire, who had been either directly, or indirectly, involved in the success, or otherwise, of the data migration and the new system implementation. George recommended a range of short term strategies that would address the immediate concerns that he had discovered, and also made recommendations on the medium/long term continued deployment of the new system.
- Macclesfield District & General Hospital – George gave practical assistance to the Management team in the development of an investment appraisal into the options for a replacement Patient Administration System.
- Bury Primary Care Trust – George provided client-side management support to the office staff involved in implementing the CCH 2000 Child Health Immunisation system
- Astra Zeneca – Commercial and Due Diligence activities on Hardware Infrastructure and Support Services Outsourcing, including liaison with AZ IT Managers world-wide, to establish a central information base on IT contracts world-wide with 3rd-party suppliers.
- South Manchester University Hospitals Trust – Information Reporting Requirements – Researching the options available for the Hospital Information Management Team to obtain management information from the new Connecting for Health systems.
- Business Links Cheshire – Creation of Project Initiation Documents for two work streams of a Broadband project
- Salford PCT – Business Analyst on NPfIT
- North West Node – Developed a framework for delivery of action plans for NWDA.

2. George Williams Associates Ltd (1997 - 2003) – Registered in N Ireland

Management Consultancy

- Brunner Mond, Northwich – Interim IT Manager
- First National Bank – Project Co-ordinator overseeing 3rd party Supplier's software development team on behalf of the Bank
- Abbey National Bank – Interim Component Catalogue Manager
- Central Government – Design Authority for software design team; QA panel member

3. Price Waterhouse Coopers (1987 -1997)

Management Consultancy

- Central Government – MS Office & PC Hardware Roll Out, and User Awareness delivery
- NI Curriculum Council – Interim IT Manager
- Hungarian Credit Bank, Budapest – Established a Project Office
- NHS in Scotland – Prepared Contract Schedules for outsourcing of IT Operations
- DSS ITSA - Developed 'best practice' guidelines for PMs involved in IT procurements
- Belfast City Hospital – Requirements, Tender & Selection of a Document Imaging system